



## Client Spotlight

Congratulations to ALEN client and friend Pass Christian PD on some exciting new happenings!

Congratulations to Chief Freeman who was recently named the new Chief of Police! He is a highly regarded and respected member of his community and we know he will serve the Pass Christian Community well!

Another congratulations to PCPD's very own Sue, who recently completed a two-day long training session conducted by the state of Mississippi in preparation for becoming NIBRS compliant. Congratulations, Sue! You are an invaluable member of Pass Christian PD!

## Product Spotlight

### Multi Agency Secure Communication (MASC)

- MASC- so much more than instant messaging!
- This platform is FREE to ALL law enforcement agencies!
- Completely CJIS compliant, fully auditable, and erases the needs for encrypted radios.
- MASC can be used across multiple agencies, allowing easy communication between mutual aid partners.
- Safely send files, photos and even video between your agency members and mutual aid partners!
- With MASC users can create groups and channels to communicate with multiple users at once— perfect for case work!
- Interested in a demo to see MASC in action? Contact ALEN sales team today!

[sales@alen-usa.com](mailto:sales@alen-usa.com)  
(877) 824-9313 option 2

## Industry Updates

Volusia County Sheriff's Office introduces one of the state's first ever tattoo databases in the Volusia County Branch Jail.

This new data base provides Florida law enforcement with thousands of images of inked inmates and supplies the officers in the field with yet another tool to identify dangerous suspects.

Just this April, Volusia Deputies were able to make an arrest by identifying the wanted carjacker by his distinct tattoo that was stored in the database.

*\*data courtesy of officer.com*

## Get to Know ALEN

Things at ALEN, Inc. have been busy lately! The team was surprised with some sweet treats from one of our employee's wonderful family!

Some fabulous homemade treats provided the office with the perfect sweet-tooth fix and were generously distributed with lots of love!

Many thanks to the fabulous young chefs!



To request topics for future DID YOU KNOW Newsletters, email [sales@alen-usa.com](mailto:sales@alen-usa.com)  
Vol. 19 Issue 28



## Release Update:

8.7.0 planned for 7/9/19

### Improvements

- CAD – now allows unlimited changes to call disposition.
- RMS – Upgraded new warrant tracking module to include attachments and status tracking of warrants assigned to individuals in RMS.

### Corrections

- eTicket – (GA.) removal of duplicate word on citation print out.
- Admin – enhancements to license management for system administrators.

## In Memoriam

Please remember those who recently made the ultimate sacrifice in protecting and serving their community.

- Corporal Jose "Speedy" Espericueta – Mission PD, TX. EOW: 6/20/2019
- Police Officer Michael Langsdorf – North County Police Coop., MO. EOW: 6/23/2019
- Deputy Sheriff Troy Chisum – Fulton County Sheriff's Office, IL. EOW: 6/25/2019
- Detective Luis Alvarez – New York City PD, NY. EOW: 6/29/2019
- Deputy Sheriff Carlos Ramirez – Kendall County Sheriff's Office, TX. EOW: 7/2/2016
- Police Officer John Anderson – Metro Nashville PD, TN. EOW: 7/4/2019
- Deputy Sheriff Omar Diaz – Harris County Sheriff's Office, TX. EOW: 7/6/2019
- Deputy Sheriff Nicholas Dixon – Hall County Sheriff's Office, GA. EOW: 7/7/2019
- Conservation Officer Shannon "Opie" Barron – Red Lake Nation Conservation Dept., MN. EOW: 7/7/2019

## Tell Your Friends About Us! The ALEN Referral Program

Here at ALEN, Inc. we truly understand the value of each one of our customers! Your continued loyalty is the bedrock of our company. In appreciation for your continued support, we want to remind you that our referral program is now in *full* effect!

*For every agency you refer that contracts with ALEN for paid subscription services, your agency is entitled to a credit equaling 50% of your next month's subscription fee. This 50% credit is applied to one month's subscription fees as soon as the agency you have referred signs their new ALEN, Inc. contract.*

Your agency can earn this credit up to six times in a calendar year. This means you can earn credit for up to 3 months of your subscription fee each year just by telling your neighbors about ALEN, Inc.

We at ALEN recognize your agency's steadfastness and offer this opportunity to show our gratitude for continuing service with us! We are very proud of the quality of product we offer today, and we encourage you to spread the word and benefit from this program. Thank you again for your tremendous support and loyalty to ALEN, Inc., and we look forward to you joining us in expanding the network. <https://alen-usa.com/referrals/>

